

# Demonstrating relevant KPI's in palliative care settings through nursing documentation



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## Biography

Susanne Raeburn has completed a Master's Degree from Aberdeen University. She has over 30 years of nursing management experience in different organizations and is now in the lead of digital standardized nursing documentation through Europe.

## Abstract

The LEP® (Leistungserfassung in der Pflege) Method is a multilingual standardised nursing intervention classification and workload measurement framework; used by more than 750 institutions throughout Switzerland, Germany, Austria and Italy. LEP records both direct and indirect patient-care-related nursing activities by: case; day; and ward or unit. To quantify the time allocated to each intervention task, they are assigned a standardized (default) time. LEP is used within the Electronic Patient Record (EPR) for documenting nursing interventions and has been mapped to both ICNP and SNOMED-CT.

Automated links between nursing assessment, interventions, workload measurement, and outcomes should support users in practice; whilst also increasing the nursing data's explanatory power. The mapping with ICNP and SNOMED-CT allows international comparisons of patient simulative care in terms of best practice and/or cultural differences.

The various documentation requirements of the daily routine give rise to significant quantities of data. Electronic documentation systems can collate this data in structured manner and enabling its use not only for the immediate treatment situation as the core process, but also for a wider variety of cross-patient processes for management and support.

The multiple uses of such nurse documented data will be showcased for purposes and KPI's beyond the treatment and nursing needs. Nursing data will be compared in a palliative setting with different wards in institutions. Such as research, process optimisation, training selection, risk management, financial controlling and personnel deployment planning. The finding will also demonstrate the data analysis for palliative settings.

The examples demonstrate how multiple analytical possibilities are available within a digital nursing classification. For example, both the type and number of services including time spent on them, at various levels of detail and related service providers, recipients and health statuses.

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